

## Submission Requirement 2

Offeror	Rank*
Centene	2
UHC	4
University Family Care	1
Mercy Care Group	3

\*If Offeror omits a submission, the requirement rank for that offeror for that submission will be an "X"

Evaluation Team Member	Signature	Date
Ashleigh Hennessey	<i>[Signature]</i>	2/6/17
Jakeina Lelsack	<i>[Signature]</i>	2/7/17
Mary Beardsley	<i>[Signature]</i>	2/7/17
Facilitator	Signature	Date
Scott Wittman	<i>[Signature]</i>	2/7/17

COMPONENT: PROGRAM

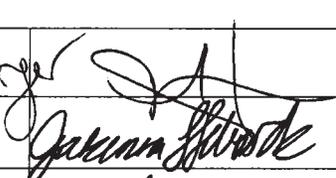
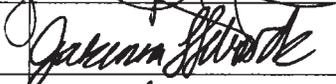
OFFEROR'S NAME:

University Family Care

SUBMISSION REQUIREMENT No. 2	Total Ranking
<p>A 71 year old Hispanic member, residing in Kingman, diagnosed with schizophrenia, Opiate Use Disorder, diabetes and dementia was enrolled with the Regional Behavioral Health Authority with a Serious Mental Illness determination. He was residing in a Behavioral Health Residential Facility to stabilize his behaviors and to improve his independence with activities of daily living. The member was on court ordered treatment, was noncompliant with taking his medication, and began to exhibit suicidal ideation with a plan to commit suicide. He was subsequently transferred to a Psychiatric Level I Facility in Kingman. Since being admitted, the member's condition has stabilized and he is ready for discharge; however, his dementia has progressed such that he is ALTCS eligible and is now enrolled in the Offeror's health plan. His family would like him to be transferred to Flagstaff to be closer to them. Describe how the Offeror will initiate and manage care, including services, supports and treatment options to achieve the best outcome for the member.</p>	<p>1</p>

Rationale:
<p><u>Major Observations:</u></p> <p>Offeror described a comprehensive, person-centered approach for assessing and coordinating care for members with a Serious Mental Illness determination</p> <p>Offeror described a person-centered service planning process and service plan that aligned with member's goals and service needs</p> <p>Offeror described a comprehensive approach for evaluating placement options and coordinating transitions between care settings and providers</p> <p>Offeror described a comprehensive and holistic array of services to meet member's needs</p> <p>Offeror described multiple approaches for assisting the member with medication management</p> <p>Offeror described how it would ensure continuity of care with current providers, including coordination activities with current providers and the development of a single case agreement (if needed)</p> <p>Offeror described a process for coordination with the court as part of the discharge planning process</p>

Evaluation Team Member	Signature	Date
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Ashleigh Henneberger		2/6/17
Jakenna Lebsock		2/6/17
Mary Beardsley		2/7/17
<b>Facilitator</b>	<b>Signature</b>	<b>Date</b>
Scott Whittman		2/6/17

COMPONENT: PROGRAM

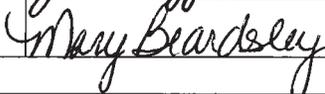
OFFEROR'S NAME:

Centene

SUBMISSION REQUIREMENT No. 2	Total Ranking
<p>A 71 year old Hispanic member, residing in Kingman, diagnosed with schizophrenia, Opiate Use Disorder, diabetes and dementia was enrolled with the Regional Behavioral Health Authority with a Serious Mental Illness determination. He was residing in a Behavioral Health Residential Facility to stabilize his behaviors and to improve his independence with activities of daily living. The member was on court ordered treatment, was noncompliant with taking his medication, and began to exhibit suicidal ideation with a plan to commit suicide. He was subsequently transferred to a Psychiatric Level I Facility in Kingman. Since being admitted, the member's condition has stabilized and he is ready for discharge; however, his dementia has progressed such that he is ALTCS eligible and is now enrolled in the Offeror's health plan. His family would like him to be transferred to Flagstaff to be closer to them. Describe how the Offeror will initiate and manage care, including services, supports and treatment options to achieve the best outcome for the member.</p>	<p>2</p>

Rationale:
<p><u>Major Observations:</u></p> <p>Offeror described its approach for coordinating care and a multi-faceted approach for assessing the needs of members with a Serious Mental Illness determination</p> <p>Offeror described a person-centered service planning process and member-driven service plan</p> <p>Offeror described a comprehensive approach for evaluating placement options and coordinating transitions between care settings and providers</p> <p>Offeror described a comprehensive and holistic array of services to meet member's needs</p> <p>Offeror described multiple approaches for assisting the member with medication management</p> <p>Offeror described how it would ensure continuity of care with current providers, including a process to ensure that current providers are part of its provider network</p> <p>Offeror described a detailed process for coordination with the courts, including the potential need to address guardianship</p>

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Ashleigh Henneberger		2/6/17
Jakenna Lebsock		2/6/17
Mary Beardsley		2/7/17
Facilitator	Signature	Date
Scott Wittun		2/16/17

COMPONENT: PROGRAM

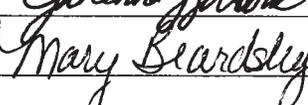
OFFEROR'S NAME:

Mercy Care Group

SUBMISSION REQUIREMENT No. 2	Total Ranking
<p>A 71 year old Hispanic member, residing in Kingman, diagnosed with schizophrenia, Opiate Use Disorder, diabetes and dementia was enrolled with the Regional Behavioral Health Authority with a Serious Mental Illness determination. He was residing in a Behavioral Health Residential Facility to stabilize his behaviors and to improve his independence with activities of daily living. The member was on court ordered treatment, was noncompliant with taking his medication, and began to exhibit suicidal ideation with a plan to commit suicide. He was subsequently transferred to a Psychiatric Level I Facility in Kingman. Since being admitted, the member's condition has stabilized and he is ready for discharge; however, his dementia has progressed such that he is ALTCS eligible and is now enrolled in the Offeror's health plan. His family would like him to be transferred to Flagstaff to be closer to them. Describe how the Offeror will initiate and manage care, including services, supports and treatment options to achieve the best outcome for the member.</p>	<p>3</p>

Rationale:
<p><u>Major Observations:</u></p> <p>Offeror described its approach for assessing and coordinating care for members with a Serious Mental Illness determination</p> <p>Offeror generally described its service planning process and member's service plan</p> <p>Offeror generally described its approach for identification of placement options and coordinating transitions between case settings</p> <p>Offeror described an array of services to meet member's needs, including how dementia would be addressed as part of member's treatment; however, unclear how service plan addresses serious mental illness</p> <p>Offeror described multiple approaches for assisting the member with medication management</p> <p>Offeror described how it would ensure continuity of care with current providers including the potential use of telehealth</p> <p>Offeror did not adequately describe how it would monitor compliance with the court order or seek amendment if needed</p>

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Ashleigh Henneberry		2/6/17
Jakenna Lebsock		2/6/17
Mary Beardsley		2/7/17
<b>Facilitator</b>	<b>Signature</b>	<b>Date</b>
Scott Wirtun		2/6/17

COMPONENT: PROGRAM

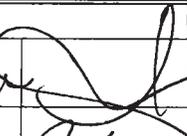
OFFEROR'S NAME:

UHC

SUBMISSION REQUIREMENT No. 2	Total Ranking
<p>A 71 year old Hispanic member, residing in Kingman, diagnosed with schizophrenia, Opiate Use Disorder, diabetes and dementia was enrolled with the Regional Behavioral Health Authority with a Serious Mental Illness determination. He was residing in a Behavioral Health Residential Facility to stabilize his behaviors and to improve his independence with activities of daily living. The member was on court ordered treatment, was noncompliant with taking his medication, and began to exhibit suicidal ideation with a plan to commit suicide. He was subsequently transferred to a Psychiatric Level I Facility in Kingman. Since being admitted, the member's condition has stabilized and he is ready for discharge; however, his dementia has progressed such that he is ALTCS eligible and is now enrolled in the Offeror's health plan. His family would like him to be transferred to Flagstaff to be closer to them. Describe how the Offeror will initiate and manage care, including services, supports and treatment options to achieve the best outcome for the member.</p>	<p>4</p>

Rationale:
<p><u>Major Observations:</u></p> <p>Offeror generally described approach for assessing and coordinating care for members with a Serious Mental Illness determination</p> <p>Offeror generally described its service planning process and member's service plan</p> <p>Offeror generally described its approach for identification of placement options and coordinating transitions between case settings</p> <p>Offeror described services to meet member's needs, including approaches to improve member's cognitive functioning</p> <p>Offeror described multiple approaches for assisting the member with medication management</p> <p>Offeror did not adequately address how it would ensure continuity of care</p> <p>Offeror acknowledged the 60-day judicial review, but did not adequately describe how it would monitor compliance with the court order or seek amendment if needed</p>

Evaluation Team Member	Signature	Date
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Ashley L. Henneberger		2/6/17
Jakenna Lebsock	Jakenna Lebsock	2/6/17
Mary Beardstey	Mary Beardstey	2/7/17
Facilitator	Signature	Date
Scott Watten		2/6/17